

ALGOMA Docket: 1352682 - 38820	
1	<u>Request/approval to study for discontinuance (02/02/2011)</u>
2	<u>Notice (if appropriate) to Headquarters of suspension</u>
3	<u>Notice (if appropriate) to customers/district personnel of suspension</u>
4	<u>Highway map with community highlighted (02/08/2011)</u>
5	<u>Eviction notice (if appropriate) (02/08/2011)</u>
6	<u>Building inspection report and original photos of building deficiencies (if appropriate) (02/18/2011)</u>
7	<u>Post Office and community photos (02/08/2011)</u>
8	<u>PS Form 150, Postmaster Workload Information (02/23/2011)</u>
9	<u>Worksheet for calculating work service credit (02/11/2011)</u>
10	<u>Window transaction record (03/04/2011)</u>
11	<u>Record of incoming mail (03/04/2011)</u>
12	<u>Record of dispatched mail (03/04/2011)</u>
13	<u>Administrative postmaster/OIC comments (02/10/2011)</u>
14	<u>Inspection Service/local law enforcement vandalism reports (02/03/2011)</u>
15	<u>Post Office fact sheet (08/03/2011)</u>
16	<u>Community fact sheet (08/03/2011)</u>
17	<u>Alternate service options/cost analysis (02/08/2011)</u>
18	<u>Form 4920, Post Office Fact Sheet (07/20/2011)</u>
19	<u>Reccomendation and Service Replacement Type (03/04/2011)</u>
20	<u>Questionnaire instruction letter to postmaster/OIC (06/27/2011)</u>

21	<u>Cover letter, questionnaire, and enclosures (03/14/2011)</u>
22	<u>Returned customer questionnaires and Postal Service response letters (03/14/2011)</u>
23	<u>Analysis of questionnaires (03/31/2011)</u>
24	<u>Community meeting roster (03/31/2011)</u>
25	<u>Community meeting analysis (03/31/2011)</u>
26	<u>Community meeting letter (Need to set before questionnaire if not held before) (03/14/2011)</u>
27	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u>
28	<u>Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)</u>
29	<u>Proposal checklist (07/20/2011)</u>
30	<u>District notification to Government Affairs (04/21/2011)</u>
31	<u>Instructions to postmaster/OIC to post proposal (04/18/2011)</u>
32	<u>Invitation for comments exhibit (04/21/2011)</u>
33	<u>Proposal exhibit</u>
34	<u>Comment form exhibit (04/18/2011)</u>
35	<u>Instructions for postmaster/OIC to remove proposal (04/18/2011)</u>
36	<u>Round-date stamped proposals and invitations for comments from affected offices (07/06/2011)</u>
37	<u>Notification of taking proposal and comments under internal consideration (06/22/2011)</u>
38	<u>Proposal comments and Postal Service response letters (05/20/2011)</u>
39	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) (07/08/2011)</u>
40	<u>Analysis of comments (07/08/2011)</u>
41	<u>Revised proposal (if appropriate) (07/06/2011)</u>
42	<u>Updated PS Form 4920 (if appropriate) (07/20/2011)</u>

[illegible]

02/02/2011ELIZABETH JOHNSON
DISTRICT MANAGER
MISSISSIPPI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 1st congressional district.

Post Office Name:	ALGOMA
Zip+4 Code:	38820-9998
EAS Level:	55
Finance Number:	270104
County:	Pontotoc
Proposed Admin Office:	PONTOTOC PO
ADMIN Miles Away:	7.5
Near Office Name:	PONTOTOC PO
Near Miles Away:	7.5
Number of Customers:	
Post Office Box:	77
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	77

The above office became vacant when the postmaster retired on 02/02/2010.

Algoma office can be served from Pontotoc Post Office only 7.5 miles away.

MIKE DAVIS
Manager, Post Office Operations

Approval to Study for Discontinuance:

ELIZABETH JOHNSON
DISTRICT MANAGER
MISSISSIPPI PFC

02/02/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 02/02/2011
Fax No: (601) 351-7576

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

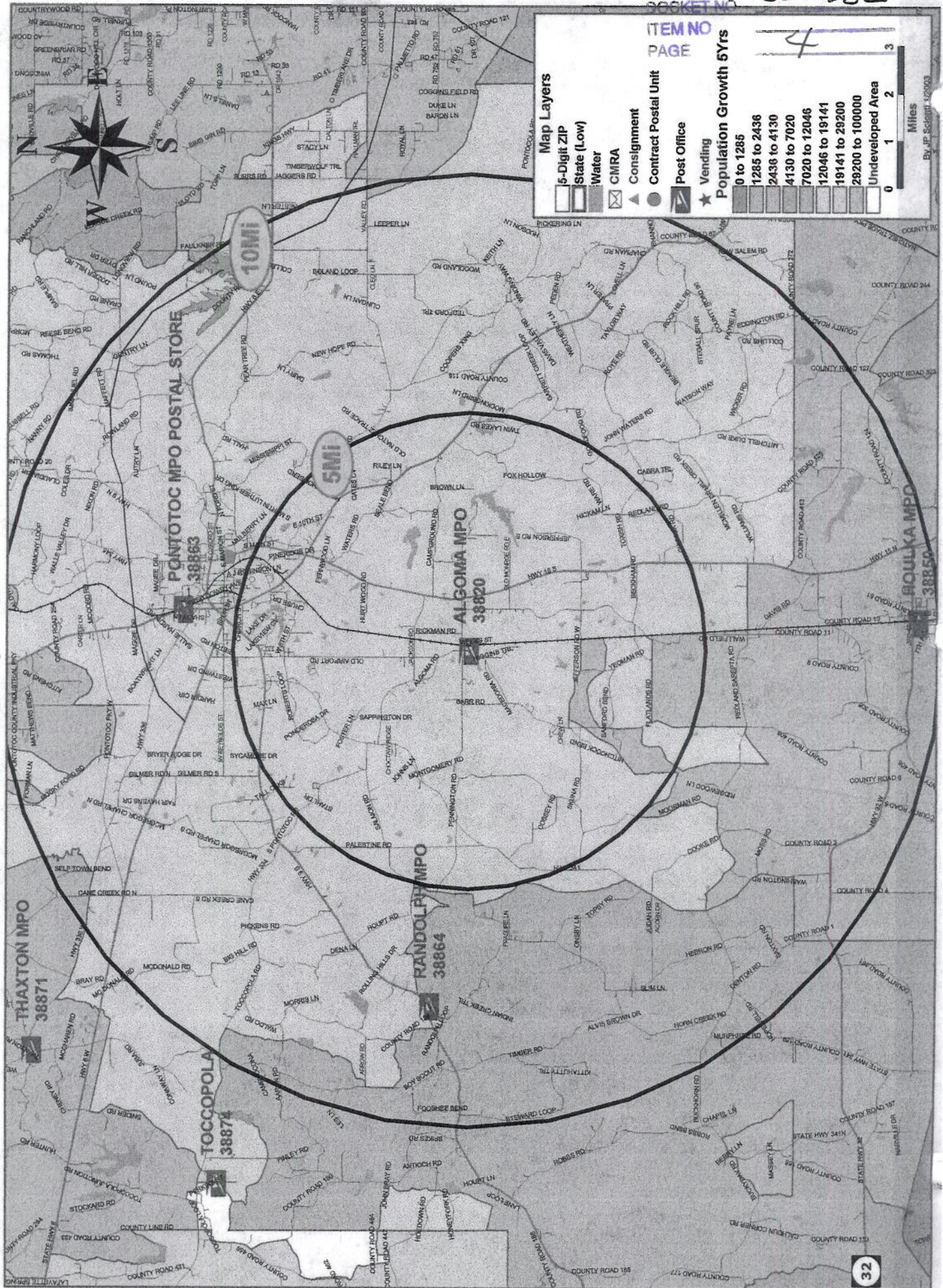
There was no Emergency Suspension for this office

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 03/01/2011
Fax No: (601)
351-7576

ALGOMA, MS 38820

1352682



Was there an eviction notice for this office?

YES NO

DOCKET NO
ITEM NO
PAGE

1352682

5

Is there a building inspection report and photos of any deficiencies?

YES NO

DOCKET NO

ITEM NO

PAGE

1352682

6

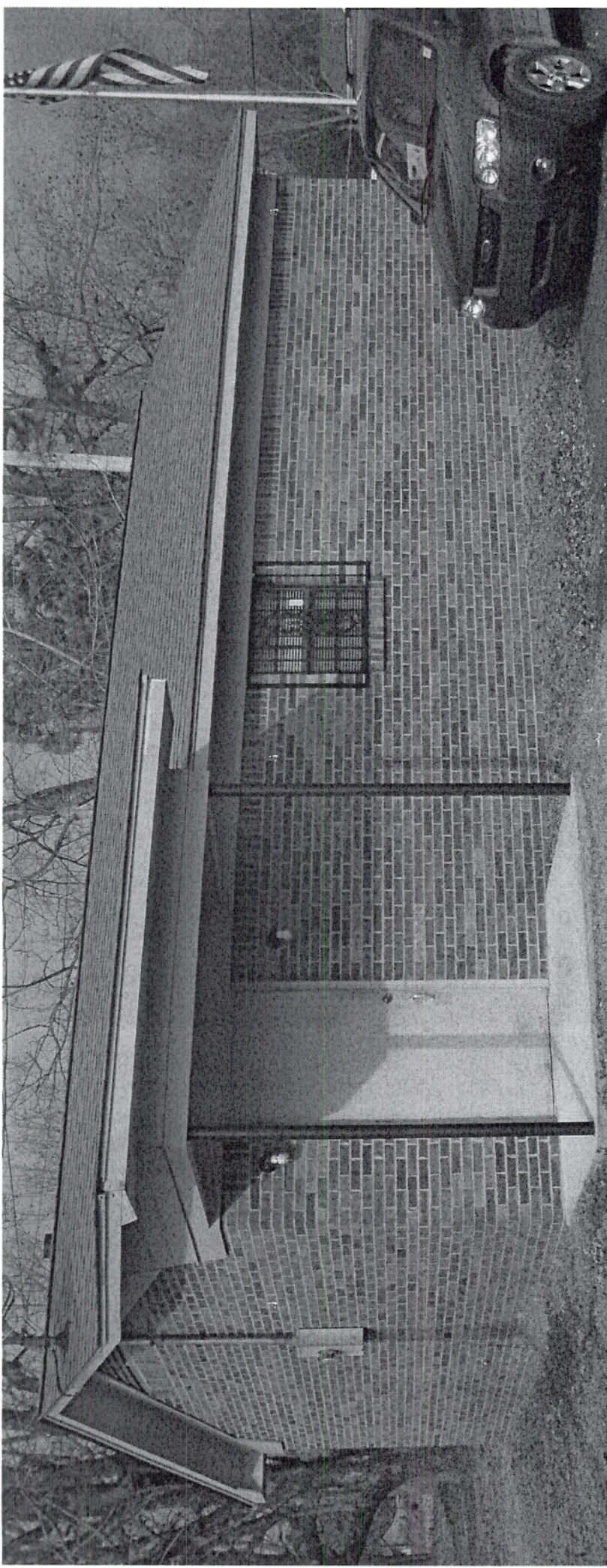
DOCKET NO
ITEM NO
PAGE

1352682

7A



DOCKET NO 135282
ITEM NO
PAGE TB



PS Form 150, Postmaster Workload Information

Docket 1352682
Page Nbr 8

Post Office, State & Zip Code ALGOMA, MS 38820		Postmaster's Signature XV6FYB	Date 02/18/2011
District Office, State & Zip Code MISSISSIPPI PFC, MS 39213		District Manager's Signature KJMFNP	Date 02/23/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	270104
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	77
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1352682
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	77	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (*without carrier delivery service*) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Docket 1352682
Page Nbr 9

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: ALGOMA
Office Zip+4: 38820 -9998 District: MISSISSIPPI PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>77</u>	X 1.0	=	<u>77</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
..				
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
..				
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
..				
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>77</u>

Revenue WSCs

First	25 revenue units: 1.00	X <u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X <u>6</u> units	=	<u>3.00</u>
Next	700 revenue units: 0.25	X <u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X <u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X <u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:				<u>28.00</u>

Activity WSCs 77 + Revenue WSCs = 28.00 Base WSCs 105.00 = EAS Grade EPrevious evaluation: EAS grade 55Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

LINDA CASSIDY

LINDA.T.CASSIDY@USPS.GOV

Printed Name

Signature

MISSISSIPPI PFC District Review Coordinator

02/11/2011

Title

Date

Window Transaction Survey

Docket: 1352682
Page Nbr: 10

Window Transaction Survey									
PO Name:	ALGOMA	ZIP+4:	38820 - 9998	Completed By:	BQK4J0				
Survey Period:	02/05/2011	through	02/18/2011						
Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.									
Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)	
Sat - 02/05	10	3	0	0	2	0	0	0	
Sun - 02/06	0	0	0	0	0	0	0	0	
Mon - 02/07	27	7	0	0	1	0	0	0	
Tue - 02/08	24	8	0	0	1	3	0	0	
Wed - 02/09	29	9	0	0	0	0	0	0	
Thu - 02/10	22	4	0	0	0	0	0	0	
Fri - 02/11	49	8	0	0	0	0	0	0	
Sat - 02/12	10	4	0	0	1	0	0	0	
Sun - 02/13	0	0	0	0	0	0	0	0	
Mon - 02/14	32	10	0	0	0	0	0	0	
Tue - 02/15	21	4	0	0	0	0	0	0	
Wed - 02/16	25	4	0	0	0	0	0	0	
Thu - 02/17	15	5	0	0	0	0	0	0	
Fri - 02/18	10	1	0	0	1	0	0	0	
TOTALS	274	67	0	0	6	3	0	0	
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	
Daily Average	17.7	6.0	0.0	0.0	1.4	0.4	0.0	0.0	
Average Number Daily Transactions:		29.2		Average Daily Retail Workload in Minutes:		25.5			

03/01/2011

OIC/POSTMASTER

SUBJECT: ALGOMA Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to ALGOMA customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the ALGOMA Post Office for a 2-week period. The surveys should begin 02/05/2011 and end on 02/18/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 02/19/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LINDA CASSIDY, Post Office Review Coordinator, at (601) 351-7311.

LINDA CASSIDY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1352682

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1352682

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1352682

Survey of Incoming Mail

Docket: 1352682 - 38820

Page Nbr: 11

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

ALGOMA 38820 - 9998

Dates Recorded

02/05/2011 through 02/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/05	125	0	20	0	2	1	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	155	10	35	11	2	0	0	0
Tue - 02/08	144	6	10	5	0	2	0	0
Wed - 02/09	155	8	47	0	0	2	0	0
Thu - 02/10	113	0	0	103	1	0	0	0
Fri - 02/11	85	6	9	25	4	0	0	0
Sat - 02/12	135	0	76	0	0	3	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	111	0	58	0	1	3	0	0
Tue - 02/15	132	0	67	0	0	0	0	0
Wed - 02/16	99	0	41	0	2	4	0	0
Thu - 02/17	132	0	133	77	3	2	1	0
Fri - 02/18	116	0	15	0	0	0	5	0
TOTALS	1,502	30	511	221	15	17	6	0
Daily Average	125.2	2.5	42.6	18.4	1.3	1.4	0.5	0.0

Signature of Person Making Count:

BQK4J0

Printed Name:

BQK4J0

Date:

03/04/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Docket: 1352682 - 38820

Page Nbr: 12

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

ALGOMA 38820 - 9998

Dates Recorded

02/05/2011 through 02/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/05	29	0	0	0	2	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	87	0	2	0	1	2	0	0
Tue - 02/08	79	0	1	0	0	6	0	0
Wed - 02/09	84	0	1	0	0	0	0	0
Thu - 02/10	65	0	0	0	6	0	0	0
Fri - 02/11	67	0	0	0	1	0	0	0
Sat - 02/12	21	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	236	0	2	0	4	2	0	0
Tue - 02/15	98	0	3	0	4	0	0	0
Wed - 02/16	67	0	1	0	4	0	0	0
Thu - 02/17	53	0	2	0	3	0	0	0
Fri - 02/18	35	0	0	0	0	0	0	0
TOTALS	921	0	12	0	15	10	0	0
Daily Average	76.8	0.0	1.0	0.0	1.3	0.8	0.0	0.0

Signature of Person Making Count:

BQK4J0

Printed Name:

BQK4J0

Date:

03/04/11

02/10/2011

OIC/POSTMASTER

SUBJECT: ALGOMA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ALGOMA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ALGOMA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LINDA CASSIDY by 02/24/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>77</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>77</u>

If you have any comments on alternate means of providing services to the ALGOMA customers, please provide them below:

LINDA CASSIDY
Post Office Review Coordinator

Comments:

cc: Official Record

02/03/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ALGOMA Post Office, 38820 - 9998, located in Pontotoc County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LINDA CASSIDY
Post Office Review Coordinator
MISSISSIPPI PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Docket: 1352682

Page Nbr: 15

Post Office Survey Sheet

Post Office Name	<u>ALGOMA</u>	ZIP+4	<u>38820-9998</u>
Congressional District	<u>1st</u>	Date	<u>03/01/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

No defects. Structurally sound.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? _____

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

Yes. Small empty bldg next door to PO

5. List potential CPO sites.

Yes. Small empty bldg next door to Algoma Post Office

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

Algoma Water Association P O Box 123 Algoma, Ms 38820

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

None. OIC (PTF) will go back to home office - Houlika

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR arr 7:30am lv 3:30pm

How Post Office boxes are installed? 110

How Post Office boxes are used? 77

What are the window service hours? 07:45 - 11:00 - 13:00 - 16:30 M-F

07:45 - 10:00 S

What are the lobby hours? 24hrs M-F

24hrs S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? None
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Algoma Country Store parking lot - 1pprox 1/4 mile from PO Algoma Water Association parking lot - 100ft from PO
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? Yes. Several people on walkers, others cannot drive walk to PO. Several cannot read or write. OIC fills out MO's for them.
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? No Rt.</p> <p>b. Will this change result in the route being overburned? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 0, box 0 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 0</p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community?</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Community Survey Sheet

Docket: 1352682

Page Nbr: 16

Community Survey Sheet

Post Office Name	<u>ALGOMA</u>	ZIP+4	<u>38820-9998</u>
Congressional District	<u>1st</u>	Date	<u>03/01/2011</u>

1. Incorporated? ☐ Yes ☒ No

Local government provided by:

City

Police protection provided by:

Algoma Police Dept

Fire protection provided by:

Algoma Fire Dept

School location:

None

2. What population growth is expected? (Please document your source)

No date

3. What residential, commercial, or business growth is expected? (Please document your source)

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

Community Event - yearly - Cross-tie Festival

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

80% - Retirees 20% - Commuters

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

None

Highway Contract Route Cost Analysis Form

Docket: 1352682

Page Nbr: 17

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ALGOMA

Office Zip+4: 38820 -9998

District: MISSISSIPPI PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1352682

Page Nbr: 17a

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: ALGOMA

Office Zip+4: 38820 -9998

District: MISSISSIPPI PFC

1. Enter the number of additional boxes to be added to the rural route

0

2. Enter the number of additional miles to be added to the route

0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route

0

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage
Standard

0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes
(additional minutes per week year)

0.00

x 52 Weeks

0.00

6. Total additional annual hours
(additional annual minutes/
60 minutes per hour)

0.00

/ 60 Minutes

0.00

7. Enter the rural cost per hour (see
national payroll summary report – rural
carrier, consolidated)

0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/04/2011																																								
2. Post Office Name ALGOMA		3. State and ZIP + 4 Code MS, 38820-9998																																										
4. District, Customer Service MISSISSIPPI PFC	5. Area, Customer Service SOUTHEAST	6. County Pontotoc	7. Congressional District 1st																																									
8. Reason for Proposal to Discontinue Algoma office can be served from Pontotoc Post Office only 7.5 miles away.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> 11. Staffing <p>a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 02/02/2010</p> <p>b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career</p> <p>c. Current PM POSITION Level (150)EAS-55 Downgraded from EAS-55</p> <p>d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0</p> <p>e. No of Others- 0 No of Career- 0 No of Non-Career- 0</p> </div> <div style="width: 48%;"> 12. Hours of Service <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 07:45 - 11:00, 13:00 - 16:30</td> <td>Sat 07:45 - 10:00</td> <td>Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 24hrs</td> <td>Sat 24hrs</td> <td>0.00</td> </tr> </table> </div> </div>					a. Time M-F 07:45 - 11:00, 13:00 - 16:30	Sat 07:45 - 10:00	Total Window Hours Per Week	a. Lobby Time M-F 24hrs	Sat 24hrs	0.00																																		
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a. Lobby Time M-F 24hrs	Sat 24hrs	0.00																																										
<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> 13. Number of Customers Served <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td>0</td></tr> <tr><td>b. P.O. Box</td><td>77</td></tr> <tr><td>c. City Delivery</td><td>0</td></tr> <tr><td>d. Rural Delivery</td><td>0</td></tr> <tr><td>e. Highway Contract Route Box</td><td>0</td></tr> <tr><td>f. Total</td><td>77</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td>0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td>29.20</td></tr> </table> </div> <div style="width: 48%;"> 14. Daily Volume (Pieces) <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td>127</td><td>921</td></tr> <tr><td>b. Newspaper</td><td>61</td><td>12</td></tr> <tr><td>c. Parcel</td><td>2</td><td>35</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>190</td><td>968</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>1</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </table> </div> </div>					a. General Delivery	0	b. P.O. Box	77	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	77	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	29.20	Types of Mail	Received	Dispatched	a. First-Class	127	921	b. Newspaper	61	12	c. Parcel	2	35	d. Other	0	0	e. Total	190	968	f. No. of Postage Meters		1	g. No. of Permits		0
a. General Delivery	0																																											
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c. Parcel	2	35																																										
d. Other	0	0																																										
e. Total	190	968																																										
f. No. of Postage Meters		1																																										
g. No. of Permits		0																																										
Finances a. FY 2008 2009 2010		Receipts \$ 12,169 \$ 11,591 \$ 11,782	b. EAS Step 1 PM Basic Salary (no Cola) \$ 25584	c. PM Fringe Benefits (33.5% of b.) \$8,571																																								
16a. Quarters																																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 08/31/2015 Annual Lease \$ 3960 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain:																																												
17. Schools, Churches and Organization in Service Area: No: 4 South Pontotoc School Algoma Baptist Church Ushers Valley Church Algoma Historial		19. Administrative/Emanating Office (Proposed): Name PONTOTOC PO EAS Level 20 Miles Away 7.5 Window Service Hours: M-F 08:30 16:30 SAT 09:00 11:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 160																																										
18. Businesses in Service Area: No: 10 Seafood Junction Algoma Water Association Brooks Cattle Association Pampered Chief Still Creek Inc. Mary Kay Snider Lawn Service Don's Books and Film Adam's Lawn Service Herring's Rentals		20. Nearest Post Office (if different from above): Name PONTOTOC PO EAS Level 20 Miles Away 7.5 Window Service Hours: M-F 08:30 16:30 SAT 09:00 11:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 160																																										
21. Prepared by																																												
Printed Name and Title TERESA CASSIDY		Signature TERESA CASSIDY		Telephone No. AC () (601) 351-7311																																								
PO Discontinuance Coordinator Name LINDA CASSIDY		Telephone No. AC () (601) 351-7311		Location JACKSON, MS																																								

**A. Office**

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 03/09/2011
Fax No: (601) 351-7576

03/14/11

OIC/POSTMASTER

SUBJECT: ALGOMA Post Office

Enclosed are questionnaires addressed to customers of the ALGOMA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/30/11 for further review.

Linda Cassidy
Post Office Review Coordinator
Enclosures

03/14/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the ALGOMA Post Office retired on 02/02/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 29.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at ALGOMA may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the PONTOTOC PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the PONTOTOC PO, located 7.5 miles away. Hours of service at this office are 08:30 16:30, Monday through Friday, and 09:00 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/24/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Algoma Municipal Court Room, 1310 Algoma Road, Algoma, MS on 03/24/2011 from 5:00 p.m. to 6:30 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Linda Cassidy at (601) 351-7311.

Thank you for your assistance.

Sincerely,

MIKE DAVIS
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006

Enclosures:

Questionnaire and return envelope
Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

DOCKET NO

1352682

ITEM NO

21

PAGE

3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

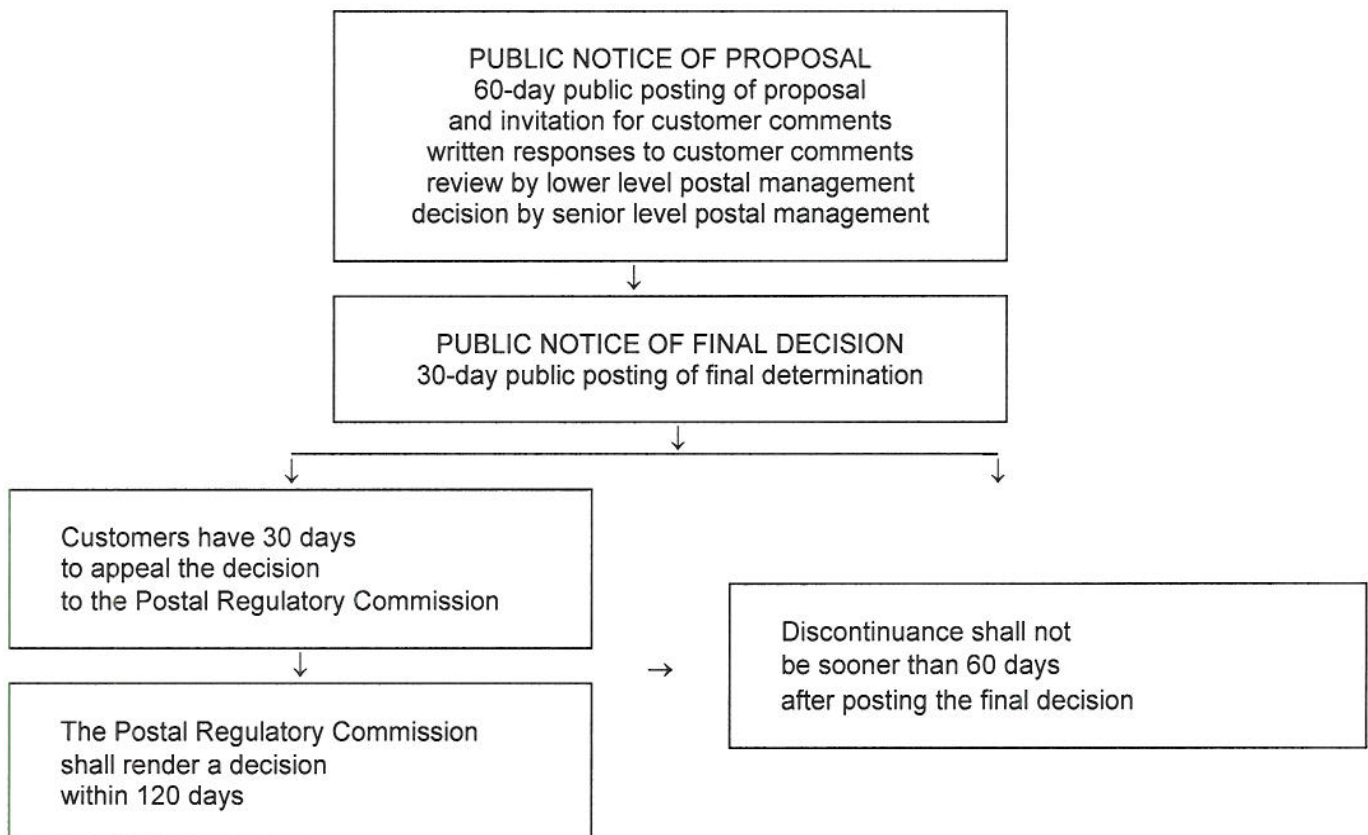
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





/14/2011

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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Dayle Casper

DAYLE CASPER
6401

Address:

6140 Macedonia Rd Houlka MS 38850

Telephone:

662-542-1079

Date:

3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



gjk

Docket: 1352682 - 38820

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

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a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Pontotoc
☒ Personal needs Pontotoc
☒ Banking Pontotoc
☐ Employment Algoma Water Association
☐ Social needs Church, eating out ect.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Linda Russell- Algoma Water Assn.

Address: P.O. Box 123 Algoma, MS 38820

Telephone: 662-489-8351

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert T. Miller

Address: P.O. Box 144 Algoma, MS 38820

Telephone: 662-489-5540

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly **Never**☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☒

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒**Other Postal Services**

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO**Nonpostal Services**

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Dorothy McCoy

Address:

POB 146 Algoma, MS 38820

Telephone:

Date:

3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

(Handwritten signature)

DOCKET NO
ITEM NO
PAGE

1352682
21
3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

go to town



Personal needs

go to town



Banking

don't have



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Sure there's not But a

Name:

Glenda Stegall - Greg Stegall

Address:

1481 Algoma Rd P.O. Box 215 Algoma

Telephone:

489-3079

Date:

3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Tupelo / Pontotoc
- ☐ Personal needs
- ☒ Banking Pontotoc
- ☒ Employment Pontotoc
- ☒ Social needs Tupelo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Town of ALGOMA

Address:

P.O. Box 110 ALGOMA, MS

Telephone:

662-489-3200

Date:

03/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

(Agg)

DOCKET NO
ITEM NO
PAGE

1352682
21
3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Doug Vaughn

Address:

2463 MACEANDOWIA ROAD

Telephone:

662-489-4917

38863

Date:

3-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

55

DOCKET NO 1352682
ITEM NO 21
PAGE 3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Alise Thompson

Address:

2476 Mooreman Rd Pontotoc MS

Telephone:

419-5431

38863

Date:

3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Pontotoc or Tupelo
☒ Personal needs "
☒ Banking "
☐ Employment retired
☐ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Pete & Ann Wilson
Address: 2666 Algona Rd. 38850
Telephone: 662-489-4692
Date: 3/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Post Office is not open when I am to work
+ closed when I go home.

JP

DOCKET NO
ITEM NO
PAGE

1352682
21
3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Wanda Collins

(no PO Box)

Address:

446 CR 98

5 Main St

Telephone:

~~662-456-4510~~

662-456-4510

Date:

3-18-11

38820

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

5 Main St

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Chare Nash Jr

Address: 574 Ridgewood Ln Houma, MS 38860

Telephone: 662-568-7150

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This office is handy for us. Please don't close it.

*Houma P.O. 2:00pm
568 3302*

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DK

DOCKET NO 136455
ITEM NO 21
PAGE 3

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JAMES & BETTY POLK
Address: 1650 ALGOMA RD PONTIAC MI
Telephone: 662 489 3081
Date: 03-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Now P.O. Box 126 ALGOMA

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ~~CASHMAN~~ ^{ALGOMEY} Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

OK

DOCKET NO
ITEM NO
PAGE

1352682

21
3

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4.

For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Linda Weeks

Address:

P.O. Box 141 Algoma, MS

Telephone:

489-6194

Date:

Mar. 24, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Pontotoc



Personal needs

Pontotoc



Banking

Pontotoc



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Jerry Santiv

Address:

4202 Wallfield Rd Houlika, MS 38850

Telephone:

(662) 509-0331

Date:

3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Helps fill out money order

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping NO

☐ Personal needs NO

☐ Banking NO

☐ Employment NO

☐ Social needs NO

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: 2103 E 12th Woodford

Address: 178 Higinbotham Trl 38863

Telephone: 489-7530

Date: 3. 18. 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please don't close our post office
We need the service. Thank you

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

322

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☐ Yes ☐ No maybe

Name: James F. McKay

Address: 6131 Macedonia Rd Houma 38850
488

Telephone: 662-568 1522

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Pontotou city post office on way to Wal-mart and work, But it is also Algoma Post office within walking distance

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I would love to have my mail delivered to my house! But I want to support the Algoma Post Office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Chad and Brittney Nowlin PO Box 163
Address: 130 Woodland St Algoma, MS 38820
Telephone: (662) 507-1640
Date: 3/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the ALGOMA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Algoma Post Office will help w do our money orders

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Don't drive

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Edwin M E Milon

Address:

4342 Wallfield Rd

38863

Telephone:

662-568-2204

Date:

3-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Pontotoc P.O.



03/31/2011

ALISE THOMPSON

2476 MOORMAN RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

ANN MCDONALD

P.O. BOX 110
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

BEVERLY CORDER

P.O. BOX 182
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

BRUCE MARTIN

P.O. BOX 106
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

CHAD AND BRITTNEY NOWLIN

P O BOX 163
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

CHASE WASHINGTON

574 RIDGEWOOD LANE
HOULKA, MS 38850

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

CHASON FUTON

P.O. BOX 176
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

DOROTHY MCCOY

P O BOX 146
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

DOUGLAS, VERONICA AND LINDA FITZPATRICK

P.O. BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

DOUGLAS, VERONICA AND LINDA FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

DR. KERMIT D. MCGREGOR

P.O. BOX 157
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

EDDIE GORDAN

3220 MACORIA RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

EDWIN MCMILLEN

4342 WALLFIELD RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

EMILY AND TOMMY WIGGINS

P.O. BOX 102
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

EUGENE ADAMS

P.O. BOX 154
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

FLOZEL WOODARD

178 HIGGIN TRL
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

GAYLE COSPER

6401 MACEDONIA RD
HOULKA, MS 38850

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

GLENDIA AND GREG STEGALL

P O BOX 215
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

GREG VAUGHN

2463 MACEDONIA RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



03/31/2011

HARRIETT TEASLER

P.O. BOX 135
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ALGOMA Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ALGOMA Post Office should be pursued, a formal proposal will be posted in the ALGOMA Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

Mike Davis
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ALGOMA Post Office on 03/14/2011. Additionally, during the survey period, questionnaires were available at the ALGOMA Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	85
Favorable to proposal	0
Unfavorable to proposal	36
Expressing no opinion	12
Total questionnaires received	48

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

2. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

3. Concern (No Opinion):

No Concern

Response:

4. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

5. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

6. Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

7. Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

8. **Concern (UnFavorable):**
Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

9. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern (UnFavorable):**
Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

11. **Concern (UnFavorable):**
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (UnFavorable):**
Customer expressed a concern about nonpostal services

Response:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

2. **Concern (UnFavorable):**
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):

Mike Davis - (A) Manager Post Office Operations

Mike Williams - Manager Delivery & CS Programs

Michelle Jordan - Postmaster Hattiesburg (A)

Date: 03/24/2011

Time 5:00 p.m.

Total Number of Customers Present:

0 56

Algoma Municipal Court Room, 1310 Algoma
Place: Road, Algoma, MS

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Charlotte Humphreys	P.O. Box 142	38820	488-9899
Charlotte Jackson	3700 Old Airport Rd	38863	419-9892
Wiley Jackson	3700 Old Airport Rd	38863	419-9892
Kathy Hodges	171 Winder St	38820	504-9343
James McAndrew	P.O. Box 147	38820	870-949-5405
John Leach	P.O. Box 135	38820	662-419-3723
HARRY CORDER	P.O. Box 110	38820	662-489-5695
WUZIE CORDER	P.O. Box 110	38820	662-489-5696
Dr. Kenneth D. McHargen	P.O. Box 157	38820	662-489-7078
Sandra Jain	P.O. Box 113	38820	662-489-6866
Noel H. McWhorter	P.O. Box 1 Post Box	38863	662-489-4235
Paula Twoaker	P 12	38863	489-7530
MARTHA ANN SHEFFIELD	345 ALGOMA RD	38863	489-2659
THOMAS R. SHEFFIELD	" "	"	" "
Greg Stepan	P.O. Box 215	38820	489-3079
Jackie L. Patrick	P.O. Box 133	38820	489-7374-296-1096
Debra McFarland	739 Algoma Rd	38863	662 419 8379
Myrica Brown	1850 Jackson Rd	38863	662 419-9638

Community Meeting Roster

Postal Service Representative (Names and Titles):

Mike Davis - (A) Manager Post Office Operations

Mike Williams - Manager Delivery & CS Programs

Michelle Jordan - Postmaster Hattiesburg (A)

Date: 03/24/2011

Time: 5:00 p.m.

Total Number of Customers Present:

0

Algoma Municipal Court Room, 1310 Algoma
Place: Road, Algoma, MS

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Carolyn Miller	Algoma, MS P.O. Box 144	38820	662-489-5540
Bobb Miller	Algoma, MS P.O. Box 144	38820	662-489-5540
Teresa Arnold	1863 Algoma Rd Pontotoc MS 38863	38863	662 489 5402
JT Arnold	1863 Algoma Rd Pontotoc MS	38863	662 489 5402
Esteen Wilson	4159 Old Airport	38863	662 489 - 8192
Ray Wilson	4159 Old Airport Pontotoc	38863	662 489 8192
Ann McDonald	2101 Algoma Rd	38863	662 489- 1868
Hammett Teague	PO Box 135 Algoma	38820	662-509-0200
Sara Williams	P.O. Box 127 Algoma	38820	662-488-8145
Dennis Corder	P.O. Box 233 Rickman Rd	38863	662-419-2277
Florence Corder	1178 Highway	38863	489-7530
Jeanie Long	P.O. Box 108 Algoma	38820	488-6172
Dennis Long	P.O. Box 108 Algoma	38820	488-6388
Sue Weeks	PO Box 115 Algoma	38820	662-419-8704 662-489-3764
Bruce Corder	PO Box 195 Algoma	38820	662-419-1216
Heather Corder	PO Box 195 Algoma	38820	662-419-0005
Linda Russell	850 Jackson Rd	38863	662-489-8351
Becky Reek	561 Algoma Rd	38863	662-489-6208

Community Meeting Roster

Postal Service Representative (Names and Titles):

Mike Davis - (A) Manager Post Office Operations

Mike Williams - Manager Delivery & CS Programs

Michelle Jordan - Postmaster Hattiesburg (A)

Date: 03/24/2011

Time: 5:00 p.m.

Total Number of Customers Present: 0

Algoma Municipal Court Room, 1310 Algoma
Place: Road, Algoma, MS

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
James Reed	561 Algoma Rd.	38863	662-489-6208
Jennifer Caldwell	PO Box 214	38820	419-2192
Linda Deltor	2051 Algoma Rd	38863	419-9013
Thomas Wiggins	PO Box 102	38820	488-0280
Emily Wiggins	PO Box 102	38820	488-0280
Joyce Chittom	5911 Hwy 15 South, Monticello	38863	489-6153
Landi's FAIR	21 MAIN AVE	38820	662-489-6866
Dave Irwin (Congressman's office)	337 A East Main St. Tupelo, MS 38801	38804	662-841-8808
Beverly Cordee	P.O. Box 182 Algoma	38820	662-489-2556
Johnny Caldwell	PO Box 214 Algoma	38820	662 419 1056
BRUCE MARTIN	P.O. Box 106 Algoma	38820	662-489-6268
Linda Weeks	P.O. Box 141 Algoma	38820	662-489-6194
Ann Wilson	Algoma - Rd.	38863	662-489-4692
Pete Wilson	"	"	"
Peggy L Brown	1441 Algoma	38863	662-489-1988
Alana Corder	PO Box 195 Road	38820	662-419-1216
Bethany Nowlin	PO Box 163	38820	662-507-1640
Chad Nowlin	PO Box 163	38820	662)501-1511

Community Meeting Roster

Postal Service Representative (Names and Titles):

Mike Davis - (A)Manager Post Office Operations

Mike Williams - Manager Delivery & CS Programs

Michelle Jordan - Postmaster Hattiesburg (AT)

Date: 03/24/2011

Time 5:00 p.m.

Total Number of Customers Present: 0

Algoma Municipal Court Room, 1310 Algoma
Place: Road, Algoma, MS

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. Concern (UnFavorable):
Customers were concerned about senior citizens
Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
3. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
4. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
5. Concern (UnFavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Nonpostal Concerns



A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 26. There was not a petition recieved.

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 03/31/2011
Fax No: (601) 351-7576



A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 03/31/2011
Fax No: (601) 351-7576



A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHEAST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 04/05/2011
Fax No: (601) 351-7576

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

(Data taken from Final Determination)

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-~~55~~, Minimum, no COLA)

\$ 25,584

Fringe benefits 33.5%

\$ 8,571

Rental costs, excluding utilities

\$

Total annual costs

\$ 38,115

Less estimated cost of replacement service

-

Total annual savings

\$ 38,115

A one-time expense of \$ NA will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date



04/18/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the ALGOMA Post Office
Docket No. 1352682

This is to advise you that on 04/21/2011, I will post for public comment a proposal to close the ALGOMA Post Office in Pontotoc, Congressional District No. 1st.

If you have any questions, please call LINDA CASSIDY District Review Coordinator at (601) 351-7311.

ELIZABETH JOHNSON
District Manager
MISSISSIPPI PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



04/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
ALGOMA Proposal
Docket No. 1352682 - 38820

Please post the enclosed proposal to close the ALGOMA Post Office in the lobby. The proposal must be posted in a prominent place from 04/21/2011 through close of business on 06/22/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (601) 351-7311.

A handwritten signature in cursive script that reads "L. Linda Cassidy".

LINDA CASSIDY
Post Office Review Coordinator
MISSISSIPPI PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 04/21/2011

Date of Removal: 06/22/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ALGOMA, MS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Algoma Post Office:

The Postal Service is considering the close of the Algoma Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/21/2011 through 06/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Algoma Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LINDA CASSIDY
1461 LAKEOVER ROAD
JACKSON, MS 39213-8006

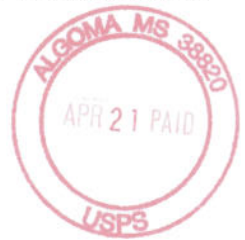
For more information, you may call LINDA CASSIDY at (601) 351-7311 or write to the above address.

Thank you for your assistance.

MIKE DAVIS
1461 LAKEOVER ROAD
JACKSON, MS 39213-8006

Date of Posting: 04/21/2011

Posting Round Date:



Date of Removal: 06/22/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ALGOMA, MS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352682 - 38820

RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on February 02, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. Algoma office can be served from Pontotoc Post Office less than eight miles away could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Algoma Post Office, an EAS-55 level, provides service from 7:45 to 11:00, 1:00 to 4:30 Monday - Friday, 7:45 to 10:00 Saturday and lobby hours of 24hrs on Monday - Friday and 24hrs on Saturday to 77 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 29 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$12,169 (32 revenue units) in FY 2008; \$11,591 (30 revenue units) in FY 2009; and \$11,782 (31 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Algoma Municipal Court Room, 1310 Algoma Road, Algoma, MS to answer questions and provide information to customers. 56 customer(s) attended the meeting.

On March 14, 2011, 85 questionnaires were distributed to delivery customers of the Algoma Post Office. Questionnaires were also available over the counter for retail customers at the Algoma Post Office. 48 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 36 unfavorable, and 12 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Pontotoc Post Office, an EAS-20 level office. Window service hours at the Pontotoc Post Office are from 8:30 to 11:00, 1:00 to 4:30, Monday through Friday, and 9:00 to 11:00 on Saturday. There are 160 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed concern for loss of community identity |
| Response: | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |
| 2. Concern: | Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail |
| Response: | The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. |
| 3. Concern: | Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community |
| Response: | The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. |

4. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
5. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
6. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
8. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Algoma is an unincorporated community located in Pontotoc County. The community is administered politically by City. Police protection is provided by the Algoma Police Dept. Fire protection is provided by the Algoma Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: South Pontotoc School Algoma Baptist Church Ushers Valley Church Algoma Historical , afood Junction Algoma Water Association Brooks Cattle Association Pampered Chief Still Creek Inc. Mary Kay Snider Lawn rvice Don's Books and Film Adam's Lawn Service Herring's Rentals . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Algoma Post Office will be available at the Pontotoc Post Office. Government forms normally provided by the Post Office will also be available at the Pontotoc Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services
Response: The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers were concerned about senior citizens
Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

II. EFFECT ON EMPLOYEES

The postmaster retired on February 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 38,115 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 25,584
Fringe Benefits @ 33.5%	\$ 8,571
Rental Costs, Excluding Utilities	<u>+ \$ 3,960</u>
Total Annual Costs	\$ 38,115
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 38,115</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster retired on February 02, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Algoma Post Office provided delivery service to no customers and 77 PO Box customers. The daily retail window transactions averaged 29. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$38,115 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Algoma Post Office and Pontotoc Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MIKE DAVIS
Manager, Post Office Operations

04/21/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- 1-Discontinuance of the Algoma Post Office will absolutely have no positive effects as this is a step backwards instead of progress.
- 2-Protection/Safety of mail such as government checks, retirement benefits, and medicine will be compromised if we have to rely on a rural carrier.
- 3-Rural carrier mail will be much later in the day.
- 4-It will be very inconvenient for many patrons to have to drive into Pontotoc to transact business such as buying stamps, mailing packages, etc.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- 1-Closing the Algoma Post Office is an attempt to minimize our town as we are a progressive community with a local governing body intent on growth and progress.
- 2-Community businesses will be misput with having to drive into Pontotoc to do business. This would include the 2300 water bills mailed monthly.
- 3-According to the 2010 census, Algoma experienced growth. More growth is expected in the coming of Toyota and other industries as well as the excellent schools in our area.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- 1-This is the only post office in the area. People who work in this area but live in neighboring counties use this facility instead of driving into Pontotoc.
- 2-Algoma community is a diverse area with demographics consisting of more than just retired people, farmers, and disabled citizens.
- 3-With the development of subdivisions, proposed industry, the coming of Tanglefoot Recreational Trail, and the progressive spirit of the community itself, Algoma will move forward. Postal officials should consider this information as substantial evidence to keep the post office open.

Lisa Williamson
Name of Postal Customer

Lisa Williamson
Signature of Postal Customer

P.O. Box 127
Mailing Address

Algoma, MS 38820
City, State, and ZIP Code

6/15/11
Date

- 4-If the U.S. Government can bail out the banking and automotive industries, maybe they can help the Postal System if it is in such financial stress.

Optional Comment Form

(2)

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
- 1-Discontinuance of the Algoma Post Office will absolutely have no positive effects as this is a step backwards instead of progress.
 - 2-Protection/Safety of mail such as government checks, retirement benefits, and medicine will be compromised if we have to rely on a rural carrier.
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- 2-Algoma community is a diverse area with demographics consisting of more than just retired people, farmers, and disabled citizens.
- 3-With the development of subdivisions, proposed industry, the coming of Tanglefoot Recreational Trail, and the progressive spirit of the community itself, Algoma will move forward. Postal officials should consider this information as substantial evidence to keep the post office open.

Bernie M. Conrad
Name of Postal Customer

Bernie M. Conrad
Signature of Postal Customer

P.O. Box 146
Mailing Address

Algoma MS 38820
City, State, and ZIP Code

6-18-11
Date

- 4-If the U.S. Government can bail out the banking and automotive industries, maybe they can help the Postal System if it is in such financial stress.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

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- 3-With the development of subdivisions, proposed industry, the coming of Tanglefoot Recreational Trail, and the progressive spirit of the community itself, Algoma will move forward. Postal officials should consider this information as substantial evidence to keep the post office open.

Name of Postal Customer

Thyllis Mc Gregor

Signature of Postal Customer

Thyllis Mc Gregor

Mailing Address

P.O. Box 151 Algoma MS 38820

City, State, and ZIP Code

Date

6/15/2011

- 4- If the U.S. Government can bail out the banking and automotive industries, maybe they can help the Postal System if it is in such financial stress.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

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- 1-Discontinuance of the Algoma Post Office will absolutely have no positive effects as this is a step backwards instead of progress.
- 2-Protection/Safety of mail such as government checks, retirement benefits, and medicine will be compromised if we have to rely on a rural carrier.
- 3-Rural carrier mail will be much later in the day.
- 4-It will be very inconvenient for many patrons to have to drive into Pontotoc to transact business such as buying stamps, mailing packages, etc.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- 1-Closing the Algoma Post Office is an attempt to minimize our town as we are a progressive community with a local governing body intent on growth and progress.
- 2-Community businesses will be misput with having to drive into Pontotoc to do business. This would include the 2300 water bills mailed monthly.
- 3-According to the 2010 census, Algoma experienced growth. More growth is expected with the coming of Toyota and other industries as well as the excellent schools in our area.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- 1- This is the only post office in the area. People who work in this area but live in neighboring counties use this facility instead of driving into Pontotoc.
- 2-Algoma community is a diverse area with demographics consisting of more than just retired people, farmers, and disabled citizens.
- 3-With the development of subdivisions, proposed industry, the coming of Tanglefoot Recreational Trail, and the progressive spirit of the community itself, Algoma will move forward. Postal officials should consider this information as substantial evidence to keep the post office open.

Teresa M. Arnold
Name of Postal Customer

Teresa M. Arnold
Signature of Postal Customer

1863 Algoma Rd
Mailing Address

Pontotoc MS 38863
City, State, and ZIP Code

6/15/11
Date

- 4- If the U.S. Government can bail out the banking and automotive industries, maybe they can help the Postal System if it is in such financial stress.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- 1-Discontinuance of the Algoma Post Office will absolutely have no positive effects as this is a step backwards instead of progress.
- 2-Protection/safety of mail such as government checks, retirement benefits, and medicine will be compromised if we have to rely on a rural carrier.
- 3-Rural carrier mail will be much later in the day.
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- 3-According to the 2010 census, Algoma experienced growth. More growth is expected with the coming of Toyota and other industries as well as the excellent schools in our area.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

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- 2-Algoma community is a diverse area with demographics consisting of more than just retired people, farmers, and disabled citizens.
- 3-With the development of subdivisions, proposed industry, the coming of Tanglefoot Recreational Trail, and the progressive spirit of the community itself, Algoma will move forward. Postal officials should consider this information as substantial evidence to keep the post office open.

Name of Postal Customer

Dr. Kenneth D. McHarg

Signature of Postal Customer

Kenneth D. McHarg

Mailing Address

P.O. Box 157 Algoma, MS 38820-0157

City, State, and ZIP Code

Date

6-15-2011

- 4- If the U.S. Government can bail out the banking and automotive industries, maybe they can help the Postal System if it is in such financial stress.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

• due to physical disabilities I am unable to meet a rural mail carrier to purchase stamps, money orders, priority mailing
• If I have to drive into Pontotoc to transact business, I do not drive -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

• local businesses will be misput with having to drive into Pontotoc
• according to 2000 census, Algoma experienced growth so we should continue to grow especially with the coming of new industries such as Toyota

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

• only p.o. in south end of County so it is used by not only city of Algoma residents, but folks in surrounding areas
• If govt bails out car + banking industries, why can't they help Postal System -

Dorothy McCoy

Name of Postal Customer

Dorothy McCoy

Signature of Postal Customer

P.O. Box 146

Mailing Address

Algoma, MS 38820

City, State, and ZIP Code

June 15, 2010

Date

Optional Comment Form

(A)

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live in Houlika and use the Algoma Post Office regularly. ~~Every day~~
I teach at South Pontotoc Middle School and drive through Algoma to and from school every day.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Missy Belcher
Name of Postal Customer
528 County Road 430
Mailing Address
Houlika, MS 38850
City, State, and ZIP Code
Missy Belcher
Signature of Postal Customer
5/24/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have had the same address for the past 40 years. I will have to change everything just as if I had moved. I often mail packages, buy stamps, etc. I don't go to town every day, so this will be very inconvenient for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We, as a community, have worked hard to make a town people would love to move to. We have worked to improve our streets, fire department. It is crucial to the growth of a town to have its own post office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We are the only post office in the southeastern part of the county. Randolph and Jecopela are on the western part of the county. Algoma is more centrally located for the southern portion of the county than the other two.

Linda Weeks
Name of Postal Customer

Linda Weeks
Signature of Postal Customer

P.O. Box 141
Mailing Address

Algoma, MS 38820
City, State, and ZIP Code

May 23, 2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Algoma Post Office provides a security for my mail. There are many people who could tamper with my mail in a mail-box. The P.O. provides a source for services in a quick manner. Time is of the essence in my life. Having to travel to Pontiac in such traffic on Hwy 15 N is ^{too} time consuming and dangerous!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our community has many elderly or disabled people that can walk or come easily for the postal services. They depend upon it for their connection to family, friends and the world. Some do not drive and thus cannot go to other P.O. This proposal would take away their independence in many respects. Many depend upon

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I realize the money factor involved but others are also not economical but continue to be open. Many utilize the Algoma Post Office for basic needs. Our community will lose a part of our identity if we do not have it. We are going backwards instead of forward with this proposal.

Sue Barlow Weeks

Name of Postal Customer

Sue Weeks

Signature of Postal Customer

PO Box 115

Mailing Address

Algoma, MA 38820

City, State, and ZIP Code

June 8, 2011

Date



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Peggy Lynn Brewer

Name of Postal Customer

Signature of Postal Customer

1441 Algoma Road

Mailing Address

Port Arthur Miss 39863

City, State, and ZIP Code

May 19 2011

Date



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Very unfavorable because as older people do not want to drive to Pontiac to buy money order or send a special letter. I know we are Country people and I'm thankful to God everyday that I do not live in a big City.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will be very inconvenient for everyone, especially the elderly, who do not drive to Pontiac, also the impaired people.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The people in charge of doing this, taking the Post office away, should really consider and pray (if you pray) about this matter. Please consider this - as if it was affecting you in your town -

Ann McDonald

Name of Postal Customer

Ann McDonald

Signature of Postal Customer

PO Box 110

Mailing Address

Algoma, WI 38820

City, State, and ZIP Code

May 24, 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The closing would cause an inconvenience to the residents of Algoma and the surrounding communities. The PO provides a 1 day service whereas a carrier service could take 2-3 days for the mail transaction. We are without internet connection and most of our residents are senior citizens. The traffic is congested at the Pontotoc PO which we try to avoid. Security is another factor.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

People who come to PO also stop at community stores for groceries/gas. If the PO is closed, our mom/pop stores will be hurt financially. Many people who come to pay their water bill also use the PO. The PO is a part of our community and it provides a service. We are incorporated and need the PO to keep our identity.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Algoma PO is the only PO in the southern part of county. It provides a service for the surrounding area. It is also next to the Rail-to-Trails project which is supported by the federal government. We have experienced growth according to the 2010 Census and we are expecting even more growth as Toyota begins production. We need our PO for the present service and for the future. Bigger is not always better.

Avie Corder

Avie Corder

Name of Postal Customer

Signature of Postal Customer

PO Box 116

Mailing Address

Algoma, Mo 38820

City, State, and ZIP Code

June 20, 2011

Date



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
People steal our paper now, whether it is in a box or the driveway. With the Post Office here, I don't worry about it. Not only that our journal box keeps getting damaged, without the Post office, many of us would have to drive thru Pontotoc in all of that traffic. We have senior citizens who do not drive & can barely walk that it would affect. It is not convenient for them or me, or the teachers at South Pontotoc who use our post office
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
It will take away traffic to and from South Pontotoc school. They stop at our stores also & our town survives off the tax base produced through sales. We have grown 1670 in the last 10 years & loss of the post office could hurt our growth
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
We are the only post office in the southern part of the county. Not only will this loss affect Algoma, it will affect those citizens in the Southern part of Pontotoc County

Thomas W. Wiggins

Name of Postal Customer

Thomas W. Wiggins

Signature of Postal Customer

PO Box 102

Mailing Address

Algoma, MS 38820

City, State, and ZIP Code

6-20-11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I BELIEVE OUR MAIL IS SAFE IN POSTAL BOXES AND VERY CONVENIENT TO THE WORKING CLASS OF PEOPLE WHO KNOW THEY CAN PICK UP THEIR MAIL AFTER WORK, THIS GIVES ONE THE PEACE OF MIND KNOWING NO ONE WILL BE TAMPERING WITH THEIR MAIL WHILE ON THE JOB.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

OUR TOWN WOULD BE DEVASTATED. WE HAVE SO MANY CITIZENS WHO DEPEND ON THE SERVICE PROVIDED BY THE POST OFFICE IN ALGOMA. THERE ARE SEVERAL CITIZENS WHO DO NOT DRIVE, AND MANY MORE WHO WOULD NOT GET TO GO TO OTHER POST OFFICES DUE TO HARD SHIP.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

WE HAVE WORKED VERY HARD AND DILIGENT TO TRY AND KEEP OUR TOWN AND COMMUNITY IN PLACE, TRYING NOT TO LET OUR SMALL TOWN BECOME JUST A MEMORY. WE WANT TO KEEP GROWING AND PROSPER. LOSING THE ALGOMA POST OFFICE WOULD BE GOING BACKWARD AND A GREAT SACRIFICE TO ALL OUR CITIZENS.

Name of Postal Customer

HARRY CORDER, MAYOR

Signature of Postal Customer

Harry Corder

Mailing Address

P.O. Box 110

City, State, and ZIP Code

Date

ALGOMA, MS 38820

4/20/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

No one likes change but this community is close. They are like something on TV. They really care about each other and their town. There are a lot of people here that can't fill out a money order and the Post Office is to busy to do it for them.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is the gathering place. One by one they come to get their mail and to see each other. Most have the same time everyday to check their mail. They always speak and chuck on the others.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you only leave one small post office, please leave this one. They have lost the railroad in the last few years and soon they will get "The rails for trails." Which is close to the post office. They will have the only whistle stop shop, right next to the post office and soon the post office will disappear. Please leave Algoma's post office if for no other reason.

Name of Postal Customer

Wanda Collum

Signature of Postal Customer

Wanda Collum

Mailing Address

446 CR 98

City, State, and ZIP Code

Houston, ms. 38851

Date

6/23/11

DA

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I cannot think of any favorable effects; however I can find unfavorable ones. When the post office closes, I will have to drive 8 or 10 miles thru busy traffic to buy or get postal services. I am not talking about my mail. Also if I am traveling, my mail will have to collect in a box on the street which I will not do.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This is a community of retired persons and young families. Also there will not be a post office in the southeast part of Pontotoc County. The closest post office will be in Pontotoc (7 miles) Houlka (9 miles) or Okolona (25 miles away). We have a school that will not have postal service, a large water association, and many others.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Do you have enough postal boxes in Pontotoc postal office to cover all this area? ~~of town~~ In my travels, I see small post offices that are located in small communities that are not as viable as this one? Why close this one?

Harriett Teasler

Name of Postal Customer

Harriett M. Teasler

Signature of Postal Customer

PO Box 135

Mailing Address

Algoma, MS. 38820

City, State, and ZIP Code

6/2/2011

Date

What would be wrong with cutting days of service? Is there not any way we can leave postal service in Algoma? Let someone sublease it or something. We need postal service in our town.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Can't mail - only way - I need - every body needs this post office - word knows - I know in my heart the town of Algoma would be very in trouble - By our mail - town is growing - think about it. Let us stay open - keep on keeping on! Lord Help!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

down. We are growing - community. No mail that is very important - to me - & every one else!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Just let us stay open. Keep getting our mail picking up our mail. Money orders not 7 miles away stamps - not 7 miles away - dropping off mail not 7 miles away.

Nincha Faye Fitzpatrick

Name of Postal Customer

Nincha Faye Fitzpatrick

Signature of Postal Customer

P.O. Box 133

Mailing Address

Algoma, Wis. 38820

City, State, and ZIP Code

6-22-2011

Date

Optional Comment Form

3

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My Mail, This is Lula Bell Ware (98 yrs)
1912 I lived here all my life - The effect is
so personal to me - that would be very very, very
Bad! Postal Service - I need it for my mail -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

on my Community - It would hurt Bad -
No Mail - Dead Town - Cause we are growing think
about the poor person, Lord knows - don't take it
away, Elderly - Whole Time.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Keep it open - It's Hard Time

Lula Bell Ware

Name of Postal Customer

Lula Bell Ware

Signature of Postal Customer

P.O. Box 133

Mailing Address

Algoma, MS. 38820

City, State, and ZIP Code

6-22-2011

Date

(30)

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would be bad. Cause our mail post office would close for one reason.

We are growing Day! By Day!

I am a Bus driver - ass. asst manager
Tools go around to the post every day -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Same as I said it will hurt our community so bad. Mail-mail - everyone stops. Think about it.

We need it community is growing
pleading!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please let it go through let the office stay open.

Terry Spicer

Name of Postal Customer

Terry Spicer

Signature of Postal Customer

P.O. Box 11

Mailing Address

Algoma, MS.

City, State, and ZIP Code

37820

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am Veronica It would be Terr'ble Cause I get my Mail Also. Here at the ~~Post~~ Post Office. I have Ms. - The town would go down I'm Praying that it stay open.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be no good. It need to stay Cause it is ~~Con~~ Convenient. It's lovely Community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I leave it in God's Hands, But Please think about us. we are growing Community. there are more people using it. Even people from each County.

Veronica F. Fipatriole

Name of Postal Customer

Veronica F. Fipatriole

Signature of Postal Customer

P.O. Box 153

Mailing Address

Algoma, MS. 38820

City, State, and ZIP Code

6-22-2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The closing would take the town down.
No mail more or we I would have to drive
so far, 7 miles to town it's the only thing
I - we get.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Same. It would go down. & we are
growing stronger & stronger cause the
New Generation has to have something
to fall on.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Cause the town is wonderful - New Generation
has to have something to fall on.
I - we need it to stay. -

~~Varonica~~ Douglas Fitzpatrick
Name of Postal Customer

Signature of Postal Customer

P.O. Box 133
Mailing Address

Algoma, Wis. 54820
City, State, and ZIP Code

6-22-2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ALGOMA Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
AN unfavorable effect would be that I would not be able to receive my packages & mail unharmed. I enjoy catalog shopping. Also my daily newspaper is stolen several times during the month. How can you guarantee my mail will not be stolen? Also the location of my home could cause danger to the mail carrier. They is High speed traffic And dangerous intersection intersection.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
as a Geriatric Social worker I know the needs of the elderly and how they utilize this facility for their monthly Bill pay. A lot of the elderly in our community have no transportation nor family & depends greatly on the money orders purchased at the post office and also the delivery of their medicine. I also mail care packages to our soldiers. I will not be able to continue this without human help at the Po due to the extreme detail involved!!
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
our internet service is dial up and rarely works. I would not be able to purchase needed items. It would take me approx 30 to 45 min to drive to the next post office to buy my stamps etc. How do you think internet postal service would benefit when half our community doesn't own computers nor know how to operate. please remember you will eventually become elderly & will depend on others for your needs. How would you

Emily Wiggins

Name of Postal Customer

Emily Wiggins

Signature of Postal Customer

PO Box 102

Mailing Address

Algoma MS 38820

City, State, and ZIP Code

6/20/11

Date

feel if you have no family to help?
How do you plan to pay your bills or receive your medicine. please think of others, not your budget. What goes around, comes around!



04/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"


At the close of business on 06/22/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,


LINDA CASSIDY
Post Office Review Coordinator
1461 LAKEOVER ROAD
JACKSON, MS 39213-8006



A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHWEST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 07/06/2011
Fax No: (601) 351-7576

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 06/22/2011

Postal Customers of the Algoma Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Algoma Post Office, which was posted 04/21/2011 through 06/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Algoma Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", with a stylized flourish at the end.

DANA AMOS
1461 LAKEOVER ROAD
JACKSON, MS 39213-8006



07/22/2011

LISA WILLIAMSON

P O BOX 127
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

BERNIE M. CONRAD

P O BOX 146
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
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- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

PHYLLIS MCGREGOR

P O BOX 157
ALGOMA, MS 38820

Dear Postal Service Customer:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

TERESA M. ARNOLD
1863 ALGOMA RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DR. KERMIT MCGREGOR

P O BOX 157
ALGOMA, MS 38820

Dear Postal Service Customer:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DOROTHY MCCOY

P O BOX 146
ALGOMA, MS 38820

Dear Postal Service Customer:

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In response to your letter:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

MISSY BELCHER
528 COUNTY ROAD 430
HOULKA, MS 38850

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA WEEKS

P O BOX 141
ALGOMA, MS 38820

Dear Postal Service Customer:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

SUE BARLOW WEEKS

P O BOX 115
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

PEGY LYNN BROWN
1441 ALGOMA ROAD
PONTOTOC, MS 38863

Dear Postal Service Customer:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

ANN MCDONALD
P O BOX 110
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

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P BOX 110
ALGOMA, MS 38820

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

AVIE CORDER

P O BOX 116
ALGOMA, MS 38820

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

THOMAS W. WIGGINS

P O BOX 102
ALGOMA, MS 38820

Dear Postal Service Customer:

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRY CORDER
P O BOX 110
ALGOMA, MS 38820

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

WANDA COLLUM

446 CR 98
HOUSTON, MS 38851

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRIETT TEASLER

P O BOX 135
, 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRIETT TEASLEY

P O BOX 135
ALGOMA, MS 38820

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Dana Amos
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1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

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P O BOX 135
ALGOMA, MS 38820

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Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA FAYE FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

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- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA FAYE FITZPATRICK

P BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in dark ink, appearing to read "Dana Amos", with a stylized flourish at the end.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LULA BELL WARE

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

TERRY SPICER

P O BOX 111
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written in a cursive style.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

VERONICA FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DOUGLAS FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

EMILY WIGGINS

P O BOX 102
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LISA WILLIAMSON
P O BOX 127
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
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Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

BERNIE M. CONRAD

P O BOX 146
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

PHYLLIS MCGREGOR

P O BOX 157
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

TERESA M. ARNOLD

1863 ALGOMA RD
PONTOTOC, MS 38863

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in dark ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DR. KERMIT MCGREGOR

P O BOX 157
ALGOMA, MS 38820

Dear Postal Service Customer:

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DOROTHY MCCOY

P O BOX 146
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

MISSY BELCHER
528 COUNTY ROAD 430
HOULKA, MS 38850

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA WEEKS

P O BOX 141
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

SUE BARLOW WEEKS

P O BOX 115
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

PEGY LYNN BROWN

1441 ALGOMA ROAD
PONTOTOC, MS 38863

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

ANN MCDONALD

P O BOX 110
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

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Manager, Post Office Operations
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Jackson, MS, 39213-8006



07/22/2011

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P BOX 110
ALGOMA, MS 38820

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In response to your letter:

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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

AVIE CORDER

P O BOX 116
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

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Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

THOMAS W. WIGGINS

P O BOX 102
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in dark ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRY CORDER

P O BOX 110
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

WANDA COLLUM
446 CR 98
HOUSTON, MS 38851

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRIETT TEASLER

P O BOX 135
38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written in a cursive style.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRIETT TEASLEY

P O BOX 135
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

HARRIETT TEASLER

P O BOX 135
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", with a stylized flourish extending from the end.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA FAYE FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LINDA FAYE FITZPATRICK

P BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

LULA BELL WARE

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

TERRY SPICER

P O BOX 111
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

VERONICA FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

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Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

DOUGLAS FITZPATRICK

P O BOX 133
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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If you have additional questions or comments, please feel free to contact Linda Cassidy at (601) 351-7311.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos".

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



07/22/2011

EMILY WIGGINS

P O BOX 102
ALGOMA, MS 38820

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Algoma Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

A handwritten signature in black ink, appearing to read "Dana Amos", written over a horizontal line.

Dana Amos
Manager, Post Office Operations
1461 Lakeover Road
Jackson, MS, 39213-8006



A. Office

Name: ALGOMA State: MS Zip Code: 38820
Area: SOUTHWEST District: MISSISSIPPI PFC
Congressional District: 1st County: Pontotoc
EAS Grade: 55 Finance Number: 270104
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was a premature appeal received.

Prepared by: Linda Cassidy
Title: MISSISSIPPI PFC Post Office Review Coordinator
Tele No: (601) 351-7311

Date: 07/22/2011
Fax No: (601) 351-7576

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	22
Favorable comments	0
Unfavorable comments	21
No opinion expressed	1
Total comments returned	22

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customer expressed a concern about irregular hours that the rural route serves the community.

Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
- Concern (UnFavorable):**
Customers asked why their Post Office was being discontinued while others were retained.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**
Customers were concerned about mail security.

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Concern (UnFavorable):**
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Concern (UnFavorable):**
No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (UnFavorable):**
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- Concern (UnFavorable):**
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- Concern (UnFavorable):**
Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

Response:
Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- Concern (UnFavorable):**
Customers were concerned about growth in the community.

Response:
The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Date of Posting: 04/21/2011

Posting Round Date:

Date of Removal: 06/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ALGOMA, MS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1352682 - 38820

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on February 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. Algoma office can be served from Pontotoc Post Office less than eight miles away could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Algoma Post Office, an EAS-55 level, provides service from 7:45 to 11:00, 1:00 to 4:30 Monday - Friday, 7:45 to 10:00 Saturday and lobby hours of 24hrs on Monday - Friday and 24hrs on Saturday to 77 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 29 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$12,169 (32 revenue units) in FY 2008; \$11,591 (30 revenue units) in FY 2009; and \$11,782 (31 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Algoma Municipal Court Room, 1310 Algoma Road, Algoma, MS to answer questions and provide information to customers. 56 customer(s) attended the meeting.

On March 14, 2011, 85 questionnaires were distributed to delivery customers of the Algoma Post Office. Questionnaires were also available over the counter for retail customers at the Algoma Post Office. 48 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 36 unfavorable, and 12 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Pontotoc Post Office, an EAS-20 level office. Window service hours at the Pontotoc Post Office are from 8:30 to 11:00, 1:00 to 4:30, Monday through Friday, and 9:00 to 11:00 on Saturday. There are 160 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

4. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
5. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth
6. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
8. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
10. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

11. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

12. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

13. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

15. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

16. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Algoma is an unincorporated community located in Pontotoc County. The community is administered politically by Pontotoc County. Police protection is provided by the Algoma Local Police Department. Fire protection is provided by the Algoma Fire Department. The community is comprised of 80% - Retirees 20% - Commuters, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: South Pontotoc School Algoma Baptist Church Ushers Valley Church Algoma Historical, Seafood Junction Algoma Water Association Brooks Cattle Association Pampered Chief Still Creek Inc. Mary Kay Snider Lawn Service Don's Books and Film Adam's Lawn Service Herring's Rentals. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Algoma Post Office will be available at the Pontotoc Post Office. Government forms normally provided by the Post Office will also be available at the Pontotoc Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services

Response: The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
3. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

4. **Concern:**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. **Concern:**

Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

6. **Concern:**

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 38,115 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 25,584
Fringe Benefits @ 33.5%	\$ 8,571
Annual Lease Costs	<u>+ \$ 3,960</u>
Total Annual Costs	\$ 38,115
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 38,115</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster retired on February 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Algoma Post Office provided delivery and retail service to 77 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 29. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$38,115 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Algoma Post Office and Pontotoc Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DANA AMOS
Manager, Post Office Operations

04/21/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/20/2011																								
2. Post Office Name ALGOMA		3. State and ZIP + 4 Code MS, 38820-9998																										
4. District, Customer Service MISSISSIPPI PFC	5. Area, Customer Service SOUTHWEST	6. County Pontotoc	7. Congressional District 1st																									
8. Reason for Proposal to Discontinue To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. Algoma office can be served from Pontotoc Post Office less than eight miles away could meet the postal needs of customers in this community and can provide an equal or better level of service.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 02/02/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 7:45 to 11:00, 1:00 to 4:30 Sat 7:45 to 10:00 Total Window Hours Per Week a. Lobby Time M-F 24hrs Sat 24hrs 36.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 77 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 77 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 29.20		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>127</td><td>921</td></tr> <tr><td>b. Newspaper</td><td>61</td><td>12</td></tr> <tr><td>c. Parcel</td><td>2</td><td>35</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>190</td><td>968</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>1</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	127	921	b. Newspaper	61	12	c. Parcel	2	35	d. Other	0	0	e. Total	190	968	f. No. of Postage Meters		1	g. No. of Permits		0
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Finances a. FY 2008 2009 2010		Receipts \$ 12,169 \$ 11,591 \$ 11,782	b. EAS Step 1 PM Basic Salary (no Cola) \$ 25584	c. PM Fringe Benefits (33.5% of b.) \$8,571																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 08/31/2015 Annual Lease \$ 3960 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 4 South Pontotoc School Algoma Baptist Church Ushers Valley Church Algoma Historical		19. Administrative/Emanating Office (Proposed): Name PONTOTOC EAS Level 20 Miles Away 7.5 Window Service Hours: M-F 4:30 to 11:00, 1:00 to 4:30 SAT 9:00 to 11:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 160																										
18. Businesses in Service Area: No: 10 Seafood Junction Algoma Water Association Brooks Cattle Association Pampered Chief Still Creek Inc. Mary Kay Snider Lawn Service Don's Books and Film Adam's Lawn Service Herring's Rentals		20. Nearest Post Office (if different from above): Name PONTOTOC EAS Level 20 Miles Away 7.5 Window Service Hours: M-F 4:30 to 11:00, 1:00 to 4:30 SAT 9:00 to 11:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 160																										
21. Prepared by																												
Printed Name and Title TERESA CASSIDY		Signature TERESA CASSIDY		Telephone No. AC () (601) 351-7311																								
PO Discontinuance Coordinator Name LINDA CASSIDY		Telephone No. AC () (601) 351-7311		Location JACKSON, MS																								



08/03/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
ALGOMA
Docket Number 1352682 - 38820

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.


ELIZABETH JOHNSON
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: ALGOMA, MS, 38820-9998

EAS Level: 55

District: MISSISSIPPI PFC

County: PONTOTOC

Congressional District: 1st

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Rural Route Service

Customers Affected:

Post Office Box: 77

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 77

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
02/02/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/02/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 85 Number Returned: 48
03/14/2011	Analysis: Favorable 0 Unfavorable 36 No Opinion 12
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
04/18/2011	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
04/18/2011	Proposal and invitation for comments posted and round-dated.
07/06/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 21 No Opinion 1 22
07/08/2011	Premature PRC appeal received.
	Concerns expressed:
07/20/2011	Updated PS Form 4920 completed (if necessary).
08/03/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/05/2011	Headquarters logged in official record (option entry).
08/14/2011	Record returned to district for additional consideration.
	Record returned as not warranted.
09/09/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

TERESA CASSIDY
Name/Title

TERESA CASSIDY
District Post Office Review Coordinator

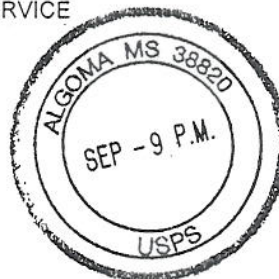
(601) 351-7311
Telephone Number

(601) 351-7311
Telephone Number

Date of Posting: 09/09/2011

Date of Removal: 10/11/2011

FINAL DETERMINATION TO CLOSE
THE ALGOMA, MS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1352682 - 38820

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on February 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: To streamline operations to create efficiencies and cost savings to balance the Postal Service's business needs against the needs of its customers. Algoma office can be served from Pontotoc Post Office less than eight miles away could meet the postal needs of customers in this community and can provide an equal or better level of service.

The Algoma Post Office, an EAS-55 level, provides service from 7:45 to 11:00, 1:00 to 4:30 Monday - Friday, 7:45 to 10:00 Saturday and lobby hours of 24hrs on Monday - Friday and 24hrs on Saturday to 77 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 29 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$12,169 (32 revenue units) in FY 2008; \$11,591 (30 revenue units) in FY 2009; and \$11,782 (31 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at Algoma Municipal Court Room, 1310 Algoma Road, Algoma, MS to answer questions and provide information to customers. 56 customer(s) attended the meeting.

On March 14, 2011, 85 questionnaires were distributed to delivery customers of the Algoma Post Office. Questionnaires were also available over the counter for retail customers at the Algoma Post Office. 48 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 36 unfavorable, and 12 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Pontotoc Post Office, an EAS-20 level office. Window service hours at the Pontotoc Post Office are from 8:30 to 11:00, 1:00 to 4:30, Monday through Friday, and 9:00 to 11:00 on Saturday. There are 160 post office boxes available.

The proposal to close the Algoma Post Office was posted with an invitation for comment at the Algoma Post Office and Pontotoc Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
5. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth
6. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
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- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
10. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

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Response:

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

16. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Algoma is an unincorporated community located in PONTOTOC County. The community is administered politically by Pontotoc County . Police protection is provided by the Algoma Local Police Department. Fire protection is provided by the Algoma Fire Department. The community is comprised of 80% - Retirees 20% - Commuters and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: South Pontotoc School Algoma Baptist Church Ushers Valley Church Algoma Historical , Seafood Junction Algoma Water Association Brooks Cattle Association Pampered Chief Still Creek Inc. Mary Kay Snider Lawn Service Don's Books and Film Adam's Lawn Service Herring's Rentals . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Algoma Post Office will be available at the Pontotoc Post Office. Government forms normally provided by the Post Office will also be available at the Pontotoc Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about nonpostal services |
| Response: | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. |
| 2. Concern: | Customers were concerned about senior citizens |
| Response: | The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. |
| 3. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 4. Concern: | Customers felt the loss of a Post Office would have a detrimental effect on the business community. |

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. **Concern:**

Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

6. **Concern:**

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 38,115 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 25,584
Fringe Benefits @ 33.5%	\$ 8,571
Annual Lease Costs	<u>+ \$ 3,960</u>
Total Annual Costs	\$ 38,115
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 38,115</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Algoma, MS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Pontotoc Post Office, located seven miles away.

The postmaster retired on February 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Algoma Post Office provided delivery and retail service to 77 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 29. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$38,115 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Algoma Post Office and Pontotoc Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Algoma Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Algoma Post Office and Pontotoc Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date